**Cielo Hotel Booking Application**

* Drive more direct bookings from your hotel website and social media pages.
* Enhance your average booking value with commission-free reservations.
* Reduce your average cost of distribution.
* Increase your brand’s online visibility with a quicker and safer reservation process.
* Gain flexibility in pricing your rooms with dependent rooms and rate plans.
* State your booking/cancellation/refund policies clearly, win your guests’ trust.
* Get control over guest details for targeted  marketing campaigns.
* Deal with booking abandonment issues efficiently.
* Manage the end-to-end booking process.
* Cloud-based, access it anywhere, anytime
* User-friendly dashboard with a single sign-on
* Helps you with easy tax setup
* Integrates with major payment gateways

**Features**

**Admin Features**

### **1. Hotel Management**

**Admin users can manage hotel details, including:**

* **Adding new hotels with relevant information.**
* **Editing existing hotel details.**
* **Deleting hotels as needed.**

### **2. Room Management**

**Admins can manage room details for each hotel:**

* **Adding new rooms with specifications.**
* **Editing room details such as amenities, occupancy, and availability.**
* **Deleting rooms when no longer required.**

### **3. Rate & Inventory Management**

**Admins have control over room pricing and availability:**

* **Setting daily rates for each room type.**
* **Adjusting extra charges for additional adults and children.**
* **Applying and managing discounts on room rates.**

### **4. Bulk Rate & Inventory Management**

**Admins can manage bulk pricing and availability for rooms:**

* **Updating bulk rates for multiple rooms at once.**
* **Adjusting bulk inventory to handle high-volume bookings efficiently.**

### **5. Coupon Management**

**Admins can create and manage discount coupons:**

* **Adding new coupon codes with specific discount values.**
* **Editing existing coupon codes to update discounts.**
* **Deleting coupons when they are no longer applicable.**

### **6. Booking Information Management**

**Admins can access and review booking records:**

* **Listing all booking transactions with details.**
* **Viewing booking status, payment details, and customer information.**
* **Managing booking modifications and cancellations as required.**

### **7. Tax Settings**

**Admins can configure tax settings for hotel bookings:**

* **Setting Central Goods and Services Tax (CGST) percentage.**
* **Setting State Goods and Services Tax (SGST) percentage.**
* **Adjusting tax rates as per government regulations.**

## **User Features**

### **1. Hotel & Room Browsing**

**Users can explore available hotels and rooms:**

* **View a list of hotels.**
* **View rooms available for each hotel.**
* **Check room details, amenities, and pricing.**

### **2. Room Availability Check**

**Users can check room availability:**

* **Select a hotel and desired check-in/check-out dates.**
* **View available rooms based on the selected dates.**

### **3. Room Booking**

**Users can book rooms by providing necessary details:**

* **Enter guest details, including name, contact, and preferences.**
* **Select the number of guests (adults & children).**
* **Apply discount coupons if available.**

### **4. Online Payment**

**Users can complete their booking securely:**

* **Choose a preferred payment method.**
* **Pay online using debit/credit cards, UPI, or other supported options.**
* **Receive instant booking confirmation.**